As your Interim Chief of Police, it is my pleasure to present the 2018 Pacific Grove Police Department’s Annual Report. The report will provide a number of year-end statistics, details regarding services provided by our organization, and much more information highlighting the accomplishments of our team working in collaboration with the community. The Pacific Grove Police Department is comprised of highly skilled, committed professionals who have answered the call to serve others and make a positive difference. We know we are fortunate to have the strong support of our community, elected officials and city management and we are grateful for their partnership.

Some of the accomplishments in 2018 include:

- Hired four new sworn members
- Transferred three officers to new assignments
- Implemented CALEA
- Established a Culture of Excellence

As you peruse the report, you will see that we truly embrace our motto “Our Community, Your Police.” 2018 saw the retirement of our beloved Chief, Amy Christey, who brought innovative ideas and passionate energy to our department and community. Her legacy has been well established through the production of our Annual Reports as well as highlighting our department members’ exceptional service and accomplishments at our Annual Department Meeting.

Moving into 2019, I am confident we will continue a smooth transition as our new Police Chief takes the helm of a fantastic and motivated group of public service professionals. It has been one of the highlights of my career to serve alongside such a dedicated group of men and women who care so deeply about the community they serve. I am grateful for the work they do every day.
MISSION, VISION, AND VALUES

MISSION
To provide exceptional public safety service and enhance the quality of life in our community.

VISION
To achieve a culture of excellence by partnering with our community, respecting the rights and dignity of all people, and providing professional public safety service through integrity and accountability.

MOTTO
“Our Community, Your Police”

VALUES
Excellence
We will promote the common good, uphold the public trust, and leave the department greater and better than when entrusted to us.

Community
We will commit to partnering with our community and deliver excellent public safety services.

Respect
We will respect the rights and dignity of all people.

Professionalism
We will exemplify professionalism in all we do as public employees.

Integrity
We will be accountable to ourselves, the public, and the law enforcement profession.

CODE OF ETHICS

AS A LAW ENFORCEMENT OFFICER, my fundamental duty is to serve mankind; to safeguard lives and property; to protect the innocent against deception, the weak against oppression or intimidation, and the peaceful against violence or disorder; and to respect the Constitutional rights of all men to liberty, equality and justice.

I WILL keep my private life unsullied as an example to all; maintain courageous calm in the face of danger, scorn, or ridicule; develop self-restraint; and be constantly mindful of the welfare of others. Honest in thought and deed in both my personal and official life, I will be exemplary in obeying the laws of the land and the regulations of my department. Whatever I see or hear of a confidential nature or that is confided to me in my official capacity will be kept ever secret unless revelation is necessary in the performance of my duty.

I WILL never act officiously or permit personal feelings, prejudices, animosities or friendships to influence my decisions. With no compromise for crime and with relentless prosecution of criminals, I will enforce the law courteously and appropriately without fear or favor, malice or ill will, never employing unnecessary force or violence and never accepting gratuities.

I RECOGNIZE the badge of my office as a symbol of public faith, and I accept it as a public trust to be held so long as I am true to the ethics of the police service. I will constantly strive to achieve these objectives and ideals, dedicating myself before God to my chosen profession...law enforcement.
This year the Pacific Grove Police Department added four new Sworn members to our staff.

Officer Winston Appling came to Pacific Grove after three years with Tulare County Sheriff’s Office where he worked in corrections and in patrol.

Officer Saul Rodriguez worked with the Santa Cruz Police Department for seventeen years in a variety of assignments: motors, SWAT, FTO, canine, gang task force and investigations.

Officer Giselle Acevedo began working with the department as a Parking Enforcement Officer. She then applied to and completed the Police Academy in July of 2018, becoming our newest Officer.

Interim Chief of Police Jackie Gomez-Whiteley stepped in as Chief Christey retired. Chief Gomez-Whiteley is a thirty-three-year law enforcement professional serving with distinction in both Orange and Los Angeles Counties. In 1986, she began her sworn career at the Orange Police Department where she served in all three divisions: Patrol, Investigations, and Administration. She was the department’s first woman motor officer, as well as sergeant and lieutenant. In 1989, Jackie was involved in an officer-involved shooting of a kidnap and attempted murder suspect. Because of her actions, she was awarded the Medal of Valor.

In addition, we have assigned Officer Wiley Griffin as the newest Corporal, Officer Billy Hawkins as Detective, and Officer Justin Hankes as School Resource Officer.
CRIME STATS

20,179 CALLS TO SERVICE
• An increase of 19% from last year.

TOP TEN REPORT TYPES
1. Thefts
2. Civil Matters
3. Disorderly Conduct
4. Persons Cared For
5. False Alarms
6. Property Damage
7. Assaults
8. Fraud
9. Controlled Substance
10. Burglary

2018 CRIME REPORTING*
Homicide 0
Rape 8
Robbery 2
Non-Aggravated Assault 55
Aggravated Assault 11
Burglary 48
Larceny-Theft 261
Vehicle Theft 19
Domestic Violence 13
Arson 0
Hate 0

REPORT TYPES*
CITATIONS (ALL VIOLATIONS)
2,299 +13.4%
WRITTEN REPORTS
2,213 +11.4%
FIELD INTERVIEWS
904 +54.5%
ARRESTS
354 +16.4%
TRAFFIC REPORTS
257 +9.8%
DUI REPORTS
17 +46.9%

TRAFFIC STATS

FIVE YEAR TRAFFIC COLLISION OVERVIEW

TRAFFIC COLLISIONS 2018
Non-Injury 230
Injury 27
Fatal 0
TOTAL 257

PRIMARY COLLISION FACTORS*
OTHER
STOP AND YIELDING VIOLATIONS
SPEEDING
BACKING AND PARKING
 Signaling and Turning

2018 ANNUAL REPORT
MOVING AND PARKING VIOLATIONS

2,105 MOVING VIOLATIONS
- An increase of 21% from last year.
- Most common violations, Stop Sign and Speeding.

6,531 PARKING VIOLATIONS
- A increase of 13% from last year.
- Most common violations, Overtime and Meter.

2018/2019 DEPARTMENT BUDGET

EXPENDITURES*
- DEBT SERVICES $899,000
- NON-OPERATING TRANSFERS $531,000
- SERVICE AND SUPPLIES $553,200
- SALARIES AND BENEFITS $5,380,431
- TOTAL BUDGET $7,363,931

BUDGETED FULL-TIME POSITIONS
- Sworn 22
- Professional 10
- TOTAL 32

POLICE GRANTS AND SPECIAL REVENUE PROGRAMS
- School Resource Officer Program $60,600
- Overtime and Training $30,000
- Portable Radios $200,000
- Crisis Intervention Training $5,485

PROJECTS COMPLETED
- Network Cabling Upgraded
- Security Cameras Upgraded
- Energy Efficient LED Lights Installed
- New Flooring
- Locker Rooms Upgraded
- New Parking Scooter Purchased
- Portable Radios Upgraded

DEBT SERVICES $899,000
SERVICE AND SUPPLIES $553,200
SALARIES AND BENEFITS $5,380,431

TOTAL BUDGET $7,363,931

*Data from Pacific Grove 18/19 Adopted Budget
2017-2018 22-MONTH PLAN Recap

In 2017, the City Manager directed each city department to create a 22-Month Work Plan. Listed below are our goals and an update of our progress.

GOAL 1 - CALEA

Initiate CALEA (Commission on Accreditation for Law Enforcement Agencies) program by fall 2018. The purpose of CALEA is to improve the delivery of public safety services by strengthening accountability through a continuum of standards that clearly define authority, performance, and responsibilities.

Update: The Pacific Grove Police Department partnered with and signed a contract with CALEA. The department hired Shea Johnson, a retired law enforcement officer, to be a part-time project manager for CALEA accreditation. Over the next three years, the department will develop a comprehensive set of directives to staff, provide all necessary reports and analysis, and review department policies and CALEA standards.

GOAL 2 - PUBLIC OUTREACH

Expand public outreach and transparency. Robust engagement with social media by spring 2017, publish an annual report and finalize BWC program by summer 2017, and 10-week Citizen’s Police Academy and Chief’s Advisory Committee by spring 2018.

Update: Our motto, “Our Community, Your Police” is the driving force behind accomplishing our goal. Building a strong relationship with our community on multiple levels is an imperative part of our job. Through social media updates, transparency, and inviting the community into our department to teach some of the things we learned, we feel we are on our way to achieving this goal.

The Pacific Grove Police Department participated in a pilot body-worn camera program in 2016, and in March 2017, the department purchased and implemented body-worn cameras through L3 Mobile Vision.

Being active on social media allows us to share critical information and be available to our community. Our posts have ranged from heartwarming stories to serious arrest information. Over the past year, we have increased our Facebook presence from just over 200 likes to recently breaking 3,300 likes.

The Pacific Grove Police Department hosted a Citizen’s Police Academy Course from February to April 2018. Fifteen community members participated in the training to further their understanding of the police department and the criminal justice system. Last, we successfully published Annual Reports for 2017 and 2018.

GOAL 3 - ONE MIND PLEDGE

International Association of Chiefs of Police One Mind Pledge by fall 2018. Includes 40-hour crisis intervention training for all sworn personnel, Dealing Effectively with the Mentally Ill (four-hours) training course for the entire department, and Mental Health First Aid for Public Safety (eight-hours) training curriculum, partnering with community mental health organizations, and implementing a model policy.

Update: A majority of sworn staff completed the 40-hour crisis intervention training and an eight-hour Mental Health First Aid for Public Safety. As of January 2018, our entire staff, and some City staff completed a Dealing Effectively with the Mentally Ill course. This training was made possible through grant funding. We continue to work with community mental health organizations to build and implement policies.

Because of this training, we are also pleased to announce that we have completed the One Mind Pledge. In completing the One Mind Pledge, we established a sustainable partnership with a local mental health organization, developed and implemented a model policy to address officers’ interactions with those affected by mental illness, and ensured that all of our officers received some type of mental awareness training.

GOAL 4 - PROPERTY & EVIDENCE

Enhance Property & Evidence/CSI support by fall 2018. Increase Property and Evidence staffing by summer 2017, eight-hour CSI training for all sworn and P&E staff by winter 2017, advance CSI training by spring 2018, and acquire modern CSI equipment/storage by fall 2018.

Update: We assigned a dedicated Evidence Technician, previously assigned to Records. In addition, cross-trained a secondary staff person to cover Evidence in their absence. In March 2018, all sworn and property and evidence staff attended an eight-hour Crime Scene Investigation (CSI) Training. In addition, our professional Evidence staff attended a 60-hour CSI course and have since assisted in four crime scenes. We are currently working towards acquiring modern CSI equipment/storage.

GOAL 5 - FACILITIES


Update: We completed interior and exterior painting, and our animal shelter upgrade. We upgraded our video surveillance systems, as well as interior facilities (breakroom, locker rooms, and flooring). The shared Fire Department gym also received upgrades with new aerobic equipment.

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In 2019, the City Manager directed each city department to create a 22-Month Work Plan. Listed below are our goals.

**GOAL 1 - RECEIVE CALEA ACCREDITATION BY DECEMBER 2020**
- The purpose of CALEA (Commission on Accreditation for Law Enforcement Agencies) is to improve the delivery of public safety services by strengthening accountability through a continuum of standards that clearly define authority, performance, and responsibilities. CALEA ensures best practices by confirming policy is consistent with practice.

**GOAL 2 - ENHANCE PROPERTY AND EVIDENCE SERVICES**
- Property and evidence storage has reached maximum capacity. Staff have identified space in the police department for improved evidence storage and integrity. Improve the evidence processing room and property and evidence storage area by fall 2019.
- Modernize CSI equipment, processing, and procedures by winter 2019.

**GOAL 3 - EXPAND PUBLIC OUTREACH AND TRANSPARENCY**
- Implement 10-Week Youth Academy by summer 2020.
- Publish Annual Reports for 2018 and 2019.
- Develop enhanced Social Media strategies and training to increase community engagement by summer 2019.
- Implement and complete Tobacco Education and Enforcement Campaign through winter 2020.
- Create a Faith-Based Council to collaborate with community faith leaders on public safety and quality of life issues impacting community members.

**GOAL 4 - ENHANCE RISK MANAGEMENT AND EMPLOYEE WELLNESS**
- Complete advanced supervisor risk management training by winter 2019.
- Create an employee wellness program to include identifying/providing resources and conducting training with a focus on mindfulness, health, and support by winter 2020.

**GOAL 5 - IMPROVE DEPARTMENT TECHNOLOGY**
- Assess current systems, research solutions and implement improvements by winter 2020 of existing technology including body worn/in-car cameras, mobile data computers, radio, and wireless service systems.
EXCELLENCE AWARD

Awarded to those who strive for excellence in everything they do, are responsible and dependable for the success of the department, take initiative and seek challenges, and commit to our Mission and Values.

This year’s Excellence Award is awarded to our team members that have become certified Drug Recognition Experts in 2018. Corporal Dan Deis, Corporal Wiley Griffin, Officer Michael Gonzalez, and Officer Max Murray all completed the intensive program. After over 100 hours of training, the officers all passed the necessary tests. Drug Recognition Experts become skilled in the detection and identification of persons impaired by alcohol and/or drugs. Training includes learning to conduct a systematic and standardized 12-step evaluation. The evaluation consists of: physical, mental, and medical components developed by the International Association of Chiefs of Police. Having four members of our staff with this certification has made our department an invaluable resource to Pacific Grove and the rest of Monterey County.

CULTURE OF EXCELLENCE

SERGEANT JEFF FENTON
2018 OFFICER OF THE YEAR
Sergeant Jeff Fenton has served in Pacific Grove for twenty-two years, starting as an officer in 1996. His devotion to both the community and the department are evident, and he is easily one of our most well known and beloved staff members. From helping new employees get their bearings, to participating in public outreach and community events, Sergeant Fenton is the definition of a team player and an excellent example of the Pacific Grove Police Department values of Excellence, Respect, Professionalism, Community, and Integrity.

POLICE SERVICES TECHNICIAN SHAYLA HOFFMAN
2018 SUPPORT SERVICES EMPLOYEE OF THE YEAR
PST Hoffman was nominated by her peers for this year’s Support Services Employee of the Year. She is extremely helpful and goes above and beyond. In addition to her daily responsibilities, she assists with property and evidence, coordinates our California Sex and Arson Registry, manages the Pink Patch Project (fundraising for the Law Enforcement Cancer Foundation), handles Warrants and is on our Social Media Team. The incredible drive that pushed her to volunteer for these responsibilities also pushed her to excel at them. In addition to all of this, Shayla attended Crime Scene Investigation School and has worked on three crime scenes already!
COMMUNITY AWARD
Awarded to those who are empathetic and compassionate, treat all problems as important, follow through on promises – when expectations are set they meet or exceed them, and who foster cooperation and collaboration with the public.

SCHOOL RESOURCE OFFICER JUSTIN HANKES
School Resource Officer Justin Hankes readily agreed to take on the dual role of School Resource Officer and D.A.R.E. Officer. He has been an excellent resource to the students, teachers, principals, school administrators, as well as the police department. His positive attitude and willingness to look for opportunities to work with community members has been an important part of our Community-Policing partnership. He regularly receives praise from his school partners and the community. He has also presented on the identification and dangers of vaping, was featured in a D.A.R.E. video, and invited to speak at the upcoming National D.A.R.E. Conference. (A)

RESPECT AWARDS
Awarded to those who act consistently with our values and expectations, let compassion and courtesy guide their actions, have respect for all people, ideas, opinions, apply rules, regulations, and law in an unbiased manner.

OFFICER MICHAEL GONZALEZ AND PARKING ENFORCEMENT OFFICER AMANDA BALTIERRA
Officer Michael Gonzalez and Parking Enforcement Officer Amanda Baltierra are receiving this award for their outstanding work with traffic safety and enforcement. Officer Gonzalez reinvigorated the Zero Motorcycle Program and has worked tireless hours on traffic enforcement, encouraging his team members to do the same. Parking Enforcement Officer Baltierra is always out in the field, an absolute machine when it comes to parking enforcement. She also exemplifies helpfulness with community members, taking the time to research when unsure of the answer, and timely recontacting them with additional information when needed. (B)

PROFESSIONALISM AWARD
Awarded to those who lead by example and do the right thing, are willing to go beyond traditional expectations, and set a positive example in our personal and professional lives.

POLICE SERVICES TECHNICIAN MACEE FLORES AND ADMINISTRATIVE TECHNICIAN VINCENT GARCIA
This year’s Professionalism Award goes to Macee Flores and Administrative Technician Vincent Garcia. This year, PST Flores volunteered to become the Crime Victim Liaison for the department and developed a compassionate, professional, and exemplary program. PST Flores worked closely with the YWCA, the Rape Crisis Center, and DA Victim Assistance Unit. We would also like to recognize her for her outstanding leadership with Social Media. This year, PST Flores has really come into her own as a leader in this department and we could not be more proud.
Vincent has done a wonderful job learning the ins and outs of CALEA and assisting Shea and department managers to ensure our success with accreditation. Vincent has assisted with building improvement projects, graphic designing for the department and coordinating training over this last year. The organized boiler room, report writing layout, new letterhead, forms, and e-mail signature blocks, Facebook videos and all the awesome training we get to go to; it all could not have been done without the talented Mr. Garcia.

INTEGRITY AWARD
Awarded to employees who constantly strive to uphold each department value of Excellence, Community, Respect, Professionalism and Integrity.

POLICE SERVICE TECHNICIAN MICHAELA BASANESE
In addition to her day-to-day tasks, this year PST Basanese has been assisting with the reconfiguration of the jail to property and evidence storage, completing a thorough department equipment inventory, identifying items that need ordering, volunteering to be our representative for the Crime Prevention Officers Association, and becoming one of our CSIs.
APPRECIATION OF SERVICE

CHIEF AMY CHRISTEY

Chief Christey served as the Pacific Grove Police Chief of Police from August 2016 to December 2018. During her tenure Chief Christey returned the department to full staffing, implemented a robust community outreach program and initiated accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA).

Chief Christey is thankful for the Pacific Grove community’s warm welcome. She will be spending well deserved time with her wife and two-year-old daughter in retirement.

We will miss her as she has made such a huge impact in our department, city, community and most importantly in our hearts! We wish you nothing but the best in your retirement!

As best as we can tell, the Pacific Grove Police Reserve Officer program started in 1979. At the time it was a true volunteer position. Later the Reserves were paid as part-time employees. Reserve Officers worked alongside Pacific Grove Police Officers serving our community. They were willing to come in on short notice to provide traffic control at an accident, provide perimeter control at a crime scene, and even to transport a prisoner in the middle of the night. Our Reserve Officers played an important role during the times when staffing was at its lowest.

Over the last 20 years, the Reserves dropped from six Reserve Officers down to the dependent four: of Ken Rolle, Mark Young, Larry Esquivel, and Steve Gorman.

The common thread amongst all these men was their dedication, sacrifice, and honorable service to the City of Pacific Grove. We thank them for their dedicated service.

RESERVE OFFICER MARK YOUNG

Mark Young joined PGPD in 1997. Early in his career, he was selected as a member of the Pacific Grove Police Department SWAT team. He enjoyed working Friday nights and mentoring the younger officers.

RESERVE OFFICER LARRY ESQUIVEL

Larry Esquivel was with the department for 26 years, as well as serving as a Reserve Fire Fighter with Pacific Grove Fire Department for over 30 years. In 2015, he was named Volunteer of the Year.

RESERVE OFFICER KEN ROLLE

Ken Rolle was with the department for 27 years. Ken was named the Pacific Grove Police Department Officer of the Year in 2007 by the Police Grove Police Officer Association.

RESERVE OFFICER STEVE GORMAN

Steve Gorman joined the department in 2009. He quickly became well respected by his peers. He was always willing to work a full shift or respond at any hour for transport to the county jail. He was recently chosen as the Grand Marshall of the 2019 Rotary Club of Pacific Grove’s Good Old Days Parade.
LEADERSHIP DEVELOPMENT AND TRAINING

(A) Department Range Training Qualifications
(B) Officer Acevedo and Corporal Wiley Griffin attending Patrol Rifle Operator training
(C) Corporal Eva Rasul and ASM Jocelyn Francis at the Woman Leaders in Law Enforcement Conference
(D) Detective Billy Hawkins and the Monterey Regional Special Response Unit (SRU) training at Pacific Grove Middle School
(E) Gender Awareness Training presented by the San Francisco Police Department and the Rainbow Speakers

26

(F) The DRE Team: Corporal Wiley Griffin, Corporal Dan Deis, Officer Michael Gonzalez, and Officer Max Murray
(G) Sergeant VIray with Corporal Delfino of Gilroy PD and Sergeant Field of Los Gatos PD at the Woman Leaders in Law Enforcement Conference
(H) Department Taser Update Training
SCHOOL PARTNERSHIPS

Officer Justin Hankes is currently assigned as the School Resource Officer for the Pacific Grove Police Department. The School Resource Officer works closely with department administration, as well as the Pacific Grove Unified School District to help ensure that our school system is safe through community partnerships. SRO Hankes is a mentor to the students and helps conduct security checks to evaluate safety on the campuses. He often speaks to students formally or informally and shares mutual respect for the students. He can also be found at large school events like football games, school-sponsored dances, district meetings, field trips, and graduation events.

SRO Hankes is also our district’s D.A.R.E instructor, providing students a fun and dynamic way to make quality life choices and learn critical decision-making skills. The program focuses on elementary through high school classes.

SRO Hankes also helps organize and fundraise for the Special Olympics, working together with other police agencies and corporate partners to raise awareness and provide financial assistance to athletes in our community who compete in the Special Olympics.

CITIZEN’S ACADEMY

In 2018 we reinstated the Pacific Grove Citizen’s Academy. The academy is a nine-week program designed to give members of the community a better understanding of law enforcement, department operations, as well as being a valuable volunteer resource. The course is designed to familiarize members with the mission, vision, and values of the police department, as well as the community policing focus of the department. Members meet the officers of the department as well as other members of the law enforcement community. Graduates of the Citizen’s Academy are eligible to continue in their participation with the police department by volunteering at special events as well as being part of the Alumni Association. In 2018 the Alumni Association donated funding for our annual National Night Out and mugs for Coffee with a Cop.

Citizen’s Academy Alumni Marynina, CA Alumni President Tony Prock, and CA Alumni Eric Emanuel getting ready for National Night Out
CA Alumni Eric handing out hot dogs during National Night Out
CA Alumni Danielle Cumberland found a lost set of car keys within her first two hours of volunteering
COMMUNITY OUTREACH

Each year, the Pacific Grove Police Department participates in a variety of community events - both on and off duty. This year we hosted some of our own to build stronger relationships, create partnerships, and get to know our community even better.

(A) Officer Acevedo and Gonzalez passing out glow sticks on Halloween
(B) Officer Gonzalez stopping by the PG Pride Walk with P.R.I.D.E. Fundraiser
(C) SRO Hankes and Sergeant Viray at one of our many Coffee with a Cop events
(D) SRO Hankes and Commander Lakind at the Special Olympics
(E) Our third annual National Night Out

(F) ACO Conti-Yeo, PST Basanese, Sergeant Fenton along with other peninsula law enforcement agencies at the 19th Annual Monterey County Crime Prevention Officer’s Toy Drive
(G) Sergeant Viray at our Coloring with a Cop table during National Night Out
(H) Sergeant Perez, Corporal Griffin, and Officer Brown posing with some of the Northern California Irish Wolfhound Club members
(I) PGPD Officers helping a fellow surfer during Surfing with a Cop
(J) PST Left Shark (Basanese) building sand castles with a young Pacific Grove resident during Surfing with a Cop
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SPECIAL THANKS TO THE BLUE CHAIR STUDIO PHOTOGRAPHER JESUS MAREZ McLEAN